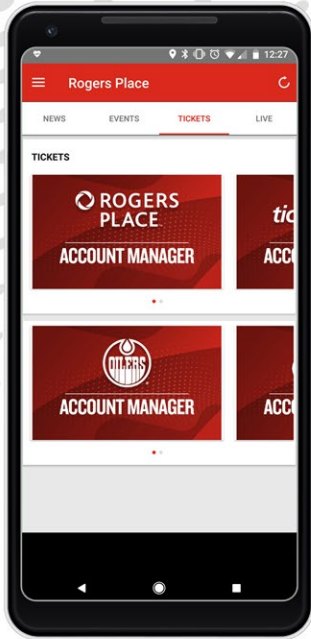
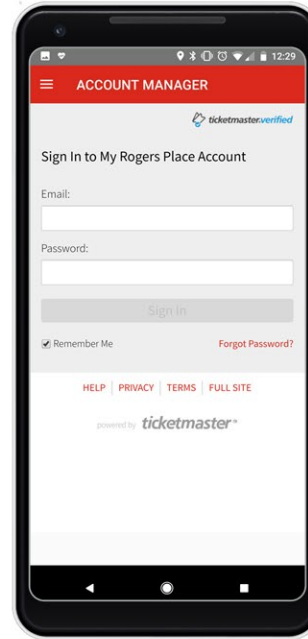


TRANSFERRING MOBILE TICKETS via SMARTPHONE



STEP 1:

Open the Rogers Place App and select the appropriate Account Manager under the Tickets menu. (Oilers Games: Oilers Account Manager; Oil Kings Games: Oil Kings Account Manager; Concerts and Other Events: Rogers Place Account Manager)



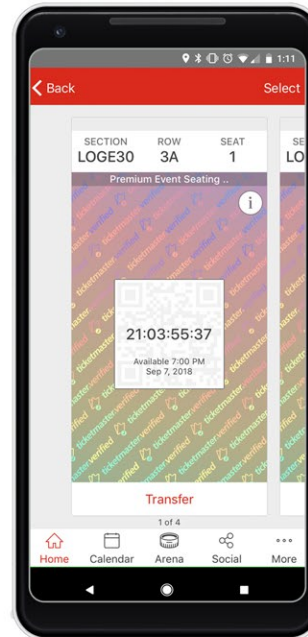
STEP 2:

Log in to your account with your email address and password*
* Forgot your password? Click on **Forgot Password** or call the Ticket Services Team at **780-414-LIVE (5483)** to reset your password.



STEP 3:

Select the game or event you would like to manage.



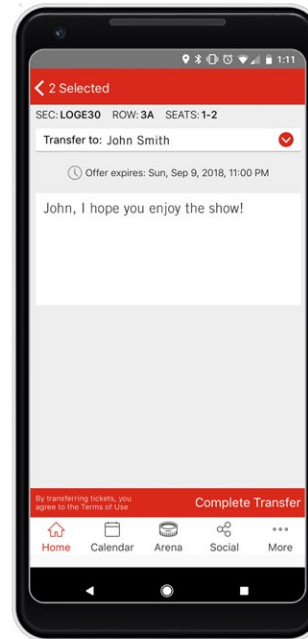
STEP 4:

Click on Transfer at the bottom of the mobile ticket, or click Select at the top of the screen to choose multiple tickets and then click Transfer.



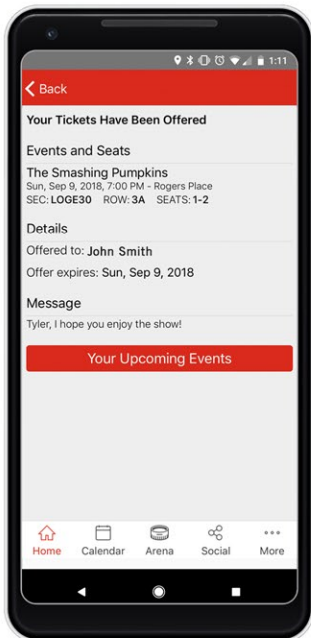
STEP 5:

Enter the recipient's contact information, either by choosing a person from your contact list or by entering their First and Last Name and Email address.



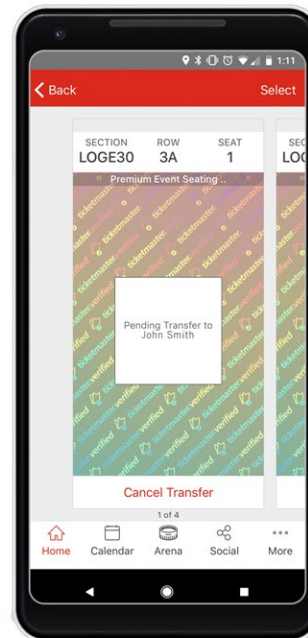
STEP 6:

You may enter a custom message to the recipient if you wish, and click Complete Transfer to finish the transaction.



STEP 7:

View the confirmation screen for your ticket offer. You can click on Your Upcoming Events to manage more tickets for this event or for another event.



STEP 8:

To cancel a transfer, simply view the ticket and click on Cancel Transfer.

The recipient will receive an email with a link to accept the ticket transfer. They can then log into their appropriate Account Manager and click Accept Offer.

